

Wellness Center
Health and Counseling Services
Bard College and Bard Academy at Simon's Rock
Livingston Hall Student Union
413-528-7353

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Health Services Access Plan 2022-2023

Health Services will adhere to the safeguards, as required by state, federal and College/Academy guidelines during the COVID-19 pandemic. The goal of these protocols is to ensure the continuance of health services while maintaining safe and protective practices for students and staff in the Wellness Center.

As such, students will not be able to walk-in to the Wellness Center for a health related concern, without prior clearance from Wellness staff, even during open hours.

To Access Health Services for Non-Urgent Needs

Please follow the protocol below to speak with a nurse at the Wellness Center:

Call the Wellness Center at **413-528-7353** with your request. You will be connected to a nurse by phone to discuss your concerns and develop a plan to address your needs, as soon as possible. If the lines are busy when you call, please leave a message with your full name and phone number, specifying any health concerns that you can share on the voice message. A nurse from health services will review your call (Monday-Friday, 9AM-4PM) and contact you through phone or email on the next steps. Next steps may include a scheduled time to meet with a nurse through a virtual platform and/or a time to come to the Wellness Center for a scheduled appointment.

If a call comes through after 4:00PM Monday-Friday or on the weekend, your call will be reviewed during the next day when the Wellness Center is open.

To Access Health Services for a Crisis or Urgent Needs:

Please follow the protocol below, if you are experiencing a crisis or urgent situation related to your physical health at any time:

1. Connect with a Community Director or Campus Safety.
2. For Campus Safety, you can go directly to the Campus Safety offices on the ground floor of the Student Union or call 413s 528s 7291 or dial 0 from any campus phone.
3. The CD and/or a Campus Safety officer will speak with you about your concerns and then connect you to the appropriate resource, which may include a phone connection with a nurse from the Wellness Center.