

## **Health Services Access Plan 2021-2022**

Health Services will adhere to the safeguards, as required by state, federal and College/Academy guidelines during the COVID-19 pandemic. The goal of these protocols is to ensure the continuance of health services while maintaining safe and protective practices for students and staff.

### **To Access Health Services for Non-Urgent Needs**

Appointments are required to meet with a nurse or physician at the Wellness Center. Physician visits are scheduled by the Wellness Center after a nurse consultation. Walk-ins without an appointment are not allowed.

To schedule an appointment, call or email the Wellness Center with your request: **413-528-7353** or [wellnesscenter@simons-rock.edu](mailto:wellnesscenter@simons-rock.edu). Please be as specific as possible regarding your health concern. The Wellness Center will notify you by email or phone with an appointment time or on the next steps.

### **To Access Health Services for a Crisis or Urgent Needs:**

Please follow the protocol below, if you are experiencing a crisis or urgent situation related to your physical health at any time:

1. Connect with a Community Director or Campus Safety.
2. For Campus Safety, you can go directly to the Campus Safety offices on the ground floor of the Student Union or call 413-528-7291 or dial 0 from any campus phone.
3. The Community Director and/or Campus Safety will speak with you about your concerns and connect you to the appropriate resource,