

**Protocol to Access Health Services when experiencing Symptoms of Illness during the COVID-19 Pandemic 2021-2022**

Health Services will adhere to the safeguards, as required by state, federal and College/Academy guidelines during the COVID-19 pandemic. The goal of these protocols is to ensure the continuance of health services while maintaining safe and protective practices for students and staff.

For students experiencing symptoms of illness (cough, fever, headache, vomiting and/or upper respiratory complications) please remain in your room or an isolated area, and follow the protocol below to connect with the Wellness Center:

Call or email the Wellness Center (**413-528-7353**; [wellnesscenter@simons-rock.edu](mailto:wellnesscenter@simons-rock.edu)) and describe your symptoms. The Wellness Center will follow up with you and inform you on the recommended next steps.

**If you feel your symptoms are urgent and/or you are experiencing symptoms of illness after open hours of the Wellness, please remain in your room or in an isolated area, and follow the protocol below:**

1. Call Campus Safety at 413-528-7291 or dial 0 (zero) from any campus phone.
2. The Campus Safety officer will speak with you about your symptoms and will connect you with the appropriate support resource.